TRANSPARENCY and COLLABORATION in humanitarian decision-making

@startnetwork @thisis_helen
TODAY, THE START NETWORK IS DELIVERING:

- Fast, needs-driven, timely financing at the right time for the right reasons
- Financing for collaborative preparedness tools and resources
- Access to global innovations and capacity development, such as risk financing through anticipation and insurance
- Collaborative platform for new ways of working among NGOs
- A model for NGO-led, principles-based decision making
• Funding that is **dependable, predictable**, and **early funding** to reduces the impact of crises and the cost of response.

• Responses **defined by the recipients**, drawing on the knowledge of **people closest to the disaster** and therefore based on **humanitarian need**.

• Every single $ **tracked on a transparent public leger** so agencies know **who** is delivering, **what**, **where** and so that **communities can hold responders to account**.
• Falling trust
• Efficiency
• Effectiveness
• Compliance
• Skills, knowledge and capacity
• Buy-in
• Competition
• Funding restrictions
1. Start Fund data management and portal
2. ALERT – crisis preparedness platform
3. Aidcoin – transparent banking rail for cash interventions built on block chain
A new pilot which aims to track the distribution of cash assistance in a humanitarian crisis:

a) from a donor bank account in its home country

b) to a recipient wallet in their country location

c) in an accessible, secure and transparent way.
1. PROJECT DEFINED
OBJECTIVES & BUDGET AGREED BETWEEN STAKEHOLDERS

2. FUNDS GUARANTEED
GUARANTEED BY DONOR OR HELD IN DISBERSE ESCROW

3. FUNDS ISSUED
FUNDS ARE TOKENISED & ISSUED ON BEHALF OF DONOR

4. FUNDS DISBERSED
FUNDS ARE TRACKED AS THEY FLOW DOWN THE CHAIN

5. FUNDS REDEEMED
INTO LOCAL CURRENCY VIA BANK TRANSFER OR MOBILE MONEY
• The pilot will aim to test a multi-actor in-country platform
• Cost-benefit analysis
• Risk analysis
• Will work with Cash Deliver Platform and Start members to define a country to pilot the project
Emergency Preparedness Platform

Our vision is to save lives and reduce suffering by using technology to improve ways humanitarian agencies prepare for and respond to disasters - creating quicker, more efficient responses before or immediately after a disaster strikes.
• Create tasks and automate reminders
• Indicators show level of preparedness
• Preparedness and response plans can be pre-approved
• Early warning ALERTs to escalate your team into advanced preparedness mode
• Easy conversion of scenario plan (or contingency plan) into a response plan
• Supports budget planning for preparedness and response
• Centrally held data, so can hold 3w data for multiple orgs
• Sparking collaboration on advocacy – using data on value of preparedness
• Promotes cross-country and cross-agency learning
Alerts Dashboard

ACTIVE ALERT
159 Niger (Hepatitis)
CRISIS TYPE: DISEASE OUTBREAK

ACTIVE ALERT
158 Timor-Leste (Anticipation of Drought)
CRISIS TYPE: DROUGHT
START FUND CHALLENGES

- Resource intensive to manage
- Low level of engagement
- Need to establish legitimacy
- Donor requirement for better transparency
• Improve transparency
• Demonstrate accountability
• More opportunities for learning
• Increase engagement
• Decrease resource requirement
• A complex, data heavy process works in the back
• While the front-end displays data in an accessible way to wider stakeholders
• System of integrated platforms
• Using out-of-the-box features of low-cost platforms
• Continue to use platforms such as box and skype
• Scalable and flexible as the Start Fund grows
START FUND PORTAL
HOW IT WORKS

**Box.com & Skype**
- Document management
- Chat and messaging
...

**Website**
- Donor access
- Member access
- SF Committee access

**Salesforce**
- Data management
- Automation
- Email triggers
1. The team will enter details about each alert on Salesforce
2. Emails are then generated and sent based on the data entered
3. The data will be pushed into the website, where members and other stakeholders can see it
4. These different groups have different access on the website
START FUND

Alerts Dashboard

START FUND > HOW IT WORKS | ALERTS | ANTICIPATION | NATIONAL FUNDS | LEARNING

ACTIVE ALERT

159 NIGER (HEPATITIS)
CRISIS TYPE: DISEASE OUTBREAK

129:22:3
hours since alert was raised

ACTIVE ALERT

158 TIMOR-LESTE (ANTICIPATION OF DROUGHT)
CRISIS TYPE: DROUGHT

152:22:43
hours since alert was raised

View Start Fund alerts on the map below, filter by date, crisis type or alerting agency. Or scroll down to see a table of all alerts.
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Alerts will show here after an allocation decision has been made. Members, donors and partners must login above to see new alerts.

<table>
<thead>
<tr>
<th>Alert</th>
<th>Alert date</th>
<th>Country</th>
<th>Crisis type</th>
<th>Alert type</th>
<th>Status of alert</th>
<th>Amount Awarded</th>
</tr>
</thead>
<tbody>
<tr>
<td>159 Niger (Hepatitis)</td>
<td>3 May 2017 - 09:30</td>
<td>Niger</td>
<td>Disease Outbreak</td>
<td>Rapid onset</td>
<td>Allocation</td>
<td>Read more</td>
</tr>
<tr>
<td>158 Timor-Leste (anticipation of drought)</td>
<td>2 May 2017 - 10:30</td>
<td>Timor-Leste</td>
<td>Drought</td>
<td>Anticipatory</td>
<td>Allocation</td>
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<td>Anticipatory</td>
<td>Allocation</td>
<td>Read more</td>
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<tr>
<td>157 Pakistan (Anticipation, Heatwave)</td>
<td>18 Apr 2017 - 13:05</td>
<td>Pakistan</td>
<td>Extreme Temperature</td>
<td>Anticipatory</td>
<td>Not allocated</td>
<td>Read more</td>
</tr>
<tr>
<td>156 Mali (DISPLACEMENT)</td>
<td>12 Apr 2017 - 12:00</td>
<td>Mali</td>
<td>Conflict</td>
<td>Rapid onset</td>
<td>Implementation</td>
<td>£200,000</td>
</tr>
<tr>
<td>155 Colombia (LANDSLIDE)</td>
<td>10 Apr 2017 - 10:00</td>
<td>Colombia</td>
<td>Landslide</td>
<td>Rapid onset</td>
<td>Implementation</td>
<td>£201,545</td>
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<tr>
<td>154 Nigeria (Meningitis)</td>
<td>10 Apr 2017 - 10:00</td>
<td>Nigeria</td>
<td>Disease Outbreak</td>
<td>Rapid onset</td>
<td>Not allocated</td>
<td>Read more</td>
</tr>
<tr>
<td>153 South Sudan (CHOLERA)</td>
<td>5 Apr 2017 - 18:43</td>
<td>South Sudan</td>
<td>Disease Outbreak</td>
<td>Rapid onset</td>
<td>Not allocated</td>
<td>Read more</td>
</tr>
<tr>
<td>152 Colombia (LANDSLIDE)</td>
<td>2 Apr 2017 - 16:15</td>
<td>Colombia</td>
<td>Landslide</td>
<td>Rapid onset</td>
<td>Not allocated</td>
<td>Read more</td>
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<tr>
<td>151 Togo (LASA FEVER)</td>
<td>2 Apr 2017 - 15:06</td>
<td>Togo</td>
<td>Disease Outbreak</td>
<td>Rapid onset</td>
<td>Implementation</td>
<td>£128,004</td>
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<tr>
<td>150 Peru (FLOODING)</td>
<td>21 Mar 2017 - 15:38</td>
<td>Peru</td>
<td>Flooding</td>
<td>Rapid onset</td>
<td>Implementation</td>
<td>£501,423</td>
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<td>149 Ecuador (FLOODING)</td>
<td>15 Mar 2017 - 17:00</td>
<td>Ecuador</td>
<td>Flooding</td>
<td>Rapid onset</td>
<td>Implementation</td>
<td>£129,832</td>
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Three border posts along the Myanmar - Bangladesh border were attacked on 9 October by Harakah al-Yaqin, a resurgent group in Rakhine state which has supposed links to the Rohingya. In response, the Myanmar Army has deployed more troops into the northern Rakhine area, mainly in Maungdaw, and has conducted a security operation. At least 130 people have since been killed in raids and skirmishes. A state of emergency has been declared. 66,000 Rohingyas have fled to Cox's Bazar district in neighbouring Bangladesh, across the Naf river, despite many being pushed back by Bangladesh Border Guards. Many have little possessions and have high humanitarian needs. The host population and existing refugee camps have limited capacity to provide for the new refugees due to existing poverty and government policy towards Rohingya refugees.
“The new Start Fund portal is miles ahead in providing easily accessible information to all member agencies and its partners. Concern Worldwide can find all its data from past projects and the decision making behind our responses in a heartbeat. In terms of transparency you can’t ask for much more than this.”

Damien Mosley
Programme Funding Coordinator
Concern Worldwide
NEXT STEPS

• Better mapping, who, what, where (and when)
• Publish data to IATI – and possible APIs to link to other platforms
• More automation to reduce workload on the team and members
• Buy-in – find ways to make right people to make time

• Accessibility – reduce elements and add things later, makes the final product more accessible for wider stakeholders

• Utility - for platforms to really support transparency and collaboration they should be useful for staff in their job
www.alertpreparedness.org

www.startnetwork.org/start-fund/alerts

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