Amy Singer will present “Enhancing Patient Education Through the Use of a Breast Biopsy Educational Booklet.” She’ll describe the positive impact that a breast biopsy booklet can have on patient learning and satisfaction. To review the full abstract, please see page E66 online in the March 2014 issue of the Oncology Nursing Forum.

Molley Henneberry will present “Discharge Isn’t the End: We’re Still Watching.” She’ll discuss the positive results of a leading institution’s follow-up protocol, in which oncology nurses phoned patients 24–72 hours following discharge to monitor key symptoms, decrease readmissions, and document patient information. To review the full abstract, please see page E67 online in the March 2014 issue of the Oncology Nursing Forum.

Denise Fleming will present “Before We Begin: Does a Pre-treatment Education Phone Call Increase Satisfaction for the New Outpatient Chemotherapy Patient?” She’ll identify the benefits of a pretreatment education phone call, a nursing intervention that increased patient satisfaction with the first chemotherapy experience. To review the full abstract, please see page E68 online in the March 2014 issue of the Oncology Nursing Forum.

Michelle Wasko will present “Making the Calls That Matter Most.” She’ll highlight how an interdisciplinary team at “The James” met new Medicare and Medicaid requirements for transitional care codes and decreased readmissions through telephone follow-up. To review the full abstract, please see page E73 online in the March 2014 issue of the Oncology Nursing Forum.

Content Area: Clinical Practice

Content Level: Intermediate

Speaker:
Amy Singer, MSN, RN
The Ohio State University Comprehensive Cancer Center–Arthur G. James Cancer Hospital
Columbus, OH
amy.singer@osumc.edu

Full Disclosure:
Nothing to Disclose

Speaker:
Molley Henneberry, RN, OCN®
Billings Clinic
Billings, MT
molleyhenneberry2@gmail.com

Full Disclosure:
Nothing to Disclose

Speaker:
Denise Fleming, RN, BSN, OCN®
Clinical Resource Nurse
University of California Davis Medical Center
Sacramento, CA
denise.fleming@ucdmc.ucdavis.edu

Full Disclosure:
Nothing to Disclose

Speaker:
Michelle Wasko, MS, BSN, RN, NE-BC
James Cancer Hospital and Solove Research Institute
Columbus, OH
michelle.wasko@osumc.edu

Full Disclosure:
Nothing to Disclose

Objectives:
At the end of this session, participants will be able to:
1. Describe four approaches to improving the update of educational materials by patients with cancer.
2. Discuss the success and barriers to implementing patient education methods in the oncology setting.

Bibliography:


Mor, V., Intrator, O., Feng, Z., & Grabowski, D.C. (2010). The revolving door of rehospitalization from skilled nursing facilities. *Health Aff (Millwood), 29*(1), 57-64. doi:10.1377/hlthaff.2009.0629