17th Annual Health Sciences Lively Lunch

Where Are We? Providing Information for the Clinical Enterprise
17th Health Sciences Lively Lunch

Moderator:
- Jean Gudenas (Medical University of South Carolina Libraries)

Annual update
- Ramune K. Kubilius (Northwestern University, Galter Health Sciences Library)

Panelists:
- Neal D. Nixon, (Kornhauser Health Sciences Library, University of Louisville)
- Vida Vaughn (Kornhauser Health Sciences Library, University of Louisville)
- Laura Schimming (Levy Library, Icahn School of Medicine at Mount Sinai)
- Jonathan Shank (Northwestern University, Galter Health Sciences Library)

Thank you to Rittenhouse for serving as host of this year’s no holds barred Lively Lunch.
Agenda

• Welcome: Wendy Bahnsen, Executive Director Library Services, Rittenhouse Book Distributors
• Traditional Annual Update: Ramune Kubilius
• Panelist Introduction:
  • Laura Schimming
  • Jonathan Shank
  • Neal Nixon and Vida Vaughn
• Let’s Converse!
  • Moderated by Jean Gudenas
Where Are We? Providing Information for the Clinical Enterprise

17th Health Sciences Lively Lunch

Laura Schimming, MLS
Assistant Director, Levy Library

Icahn School of Medicine at Mount Sinai
Mount Sinai Medical Center
Icahn School of Medicine at Mount Sinai

Levy Library:
Serves faculty, medical & graduate students, and staff:
- Icahn School of Medicine at Mount Sinai
- Graduate School of Biological Sciences
- Mount Sinai Medical Center
2013: Merger Creates Mount Sinai Health System

- 5 new hospitals
- 6,000 new employees
- 2,000 new faculty and residents
- 4 hospital libraries, reporting to academic library
- Academic library given control over budgets

Library Response:

Two-Tiers of Library Access:

- Prioritized provision of remote access accounts to faculty and residents (only)
- Created small collection focused on nursing and allied health available on-site at the hospitals
2015: New Clinical Affiliations Added

- 500 new faculty and residents added at two new affiliated sites
- *Library access is promised in affiliation contract*

**Library Response:**
- Communicated with business leadership
- Obtained budget support from new institutions
- Communicated with publishers and vendors about new affiliations
- Provisioned remote access to faculty and residents
2017-2018: Added all Mount Sinai Hospital Sites and IP Ranges to Levy Library licenses

- **Equity**: All employees should have equal library access across all sites.
- **Management**: Difficult to manage two separate collections.
- **IT infrastructure changes** would make it difficult to continue to block remote access for non-faculty and staff.

Library Response:
- Dismantled smaller “second-tier” collection on site at hospitals.
- Remote access and site-wide access available to all Mount Sinai sites.
- Separated from our NYU library affiliation.
Our Lessons Learned:

- Financial support from new institutions
- Lead time before library access is extended
- **Communications** between library, senior business leadership and stakeholders
- Set guidelines for licensing and collection development: must haves vs. “nice to have”
- Create a “new affiliation” licensing workflow
- Be adaptable: Continue to assess usage, access options, and licensing structure
Jonathan Shank
Acquisitions & E-Resources Librarian

Northwestern University
Feinberg School of Medicine
Galter Health Sciences Library

j-shank@northwestern.edu | @ShankLib
Located in downtown Chicago
Serves NU’s Feinberg School of Medicine
  - Approx. 3,349 students, residents, and fellows
  - Approx. 4,000 faculty
Administratively separate from NUL in Evanston
  - Cost sharing with Evanston on big deal agreements and other large packages
  - Consortia agreements managed by NUL
  - Enterprise-wide ILS, separate websites/portals
  - Separate standalone subscriptions and a medical-specific collection, majority is accessible NU system-wide
  - Cooperates with affiliated hospital libraries on some clinical medical resources
Affiliated Hospitals

- Northwestern Memorial Hospital (NMH)
  - Academic medical center located in downtown Chicago
  - Primary teaching hospital of FSM
  - 894 beds, 1,600 physicians
  - 1 full time librarian regularly in contact with Galter regarding library resources
  - Owned by corporate parent NMHC

- Lurie Children’s Hospital (LCH)
  - Pediatric hospital located in downtown Chicago
  - Primary pediatric teaching hospital of FSM
  - 1,200 physicians, 4,000 employees
  - 2 full time librarians at separate locations
  - Most physicians are FSM faculty
Northwestern Medicine

• Refers to entire academic health system
• Includes over 100 diagnostic and ambulatory sites across Chicagoland
• Aligned physicians have FSM faculty appointments, others do not
• Staff do not have university affiliation
• Sites beyond downtown campus are not included in licenses managed by University
Licensing Example

NU’s Elsevier Agreements
Providing information for the Clinical Enterprise
The University of Louisville Experience
Serving Hospital Libraries

Neal Nixon and Vida Vaughn
Kornhauser Library
University of Louisville
Louisville Medical Center purchasing consortium

- Collections mostly clinical journals, reference books & standard databases
- Used university’s buying power to leverage deals for members
- Collaboration & compromise easy
Managing University Hospital Library

- Collections emphasize clinical, ready reference and consumer health
- Electronic/print balance
- Significant input from hospital staff
Managing Virtual Library for hospital group

- All electronic
- No input or assessment
- Again, clinical and ready ref
Contract services to a substantial regional health system

• Little interest in collections
• Corporate supplied some major access, little or no interaction with us
• Document delivery [using our collections]
• Nursing, nursing, nursing
Lessons Learned?

• Hospital administrators care about bottom line and facilities, rarely library collections
• Need a seat at the table to effectively provide services/information
• Nursing typically driving force for library collections
Questions? Comments?